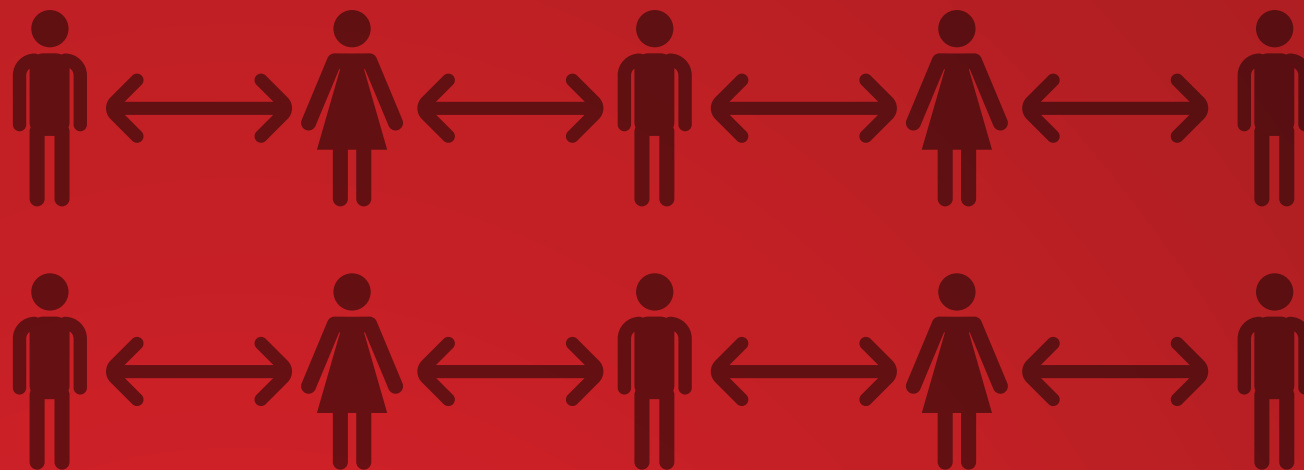


FLYING DOMESTICALLY WITH AIR NEW ZEALAND

WHAT TO EXPECT AT LEVEL 2



ONLY THOSE
TRAVELLING ARE
ALLOWED TO ENTER
THE AIRPORT TERMINAL



AT THE AIRPORT FLOOR MARKERS WILL BE USED FOR
QUEUING, INCLUDING WHEN BOARDING YOUR FLIGHT.



IT'S BEST TO DOWNLOAD
THE AIR NZ APP TO CHECK-
IN BEFORE ARRIVING AT
THE AIRPORT.

IF YOU NEED TO CHECK
IN AT THE AIRPORT,
EVERY SECOND KIOSK
WILL BE OPERATING.



BOARDING WILL BE DONE
IN ZONES. JUST LISTEN TO THE
ANNOUNCEMENTS IN THE
TERMINAL THAT WILL ADVISE
YOU WHEN TO COME
FORWARD FOR BOARDING.



ON THE FLIGHT, THERE WILL
BE AN **EMPTY SEAT**
BETWEEN CUSTOMERS
TRAVELLING ALONE.
*PEOPLE TRAVELLING TOGETHER WILL
BE SEATED TOGETHER (SUBJECT TO
SEAT AVAILABILITY).*



TO MINIMISE CONTACT
BETWEEN CREW AND
PASSENGERS, **ONLY WATER**
WILL BE OFFERED ON BOARD.
*SNACK AND LOLLY SERVICE WILL NOT BE
SERVED IN LEVEL 2.*

FACE MASKS

FACE MASKS ARE MANDATORY
WHEN TRAVELLING IN ALERT
LEVEL 2 & WILL BE HANDED
OUT WHEN BOARDING IF YOU
DON'T HAVE YOUR OWN



HAND SANITISER
WILL BE AVAILABLE FOR BOTH
CUSTOMERS AND STAFF. ALL
AIRCRAFT, LOUNGES AND AIRPORTS
WILL BE CLEANED REGULARLY
THROUGHOUT THE DAY.



AIRPORT LOUNGES
THE SELF-SERVICE BUFFET WILL NOT
BE OPEN BUT SNACKS, BEVERAGES AND
COFFEE STATIONS WILL BE AVAILABLE.

FLIGHT CENTRE®